

Transportation Update



Square Watson
Chief Operations Officer
February 11, 2025



Four Goal Areas



3rd Grade Reading

Growth and Proficiency



3rd Grade Math

Growth and Proficiency



College and Career Readiness

High School Students Prepared for Workforce and Post-Secondary Employment



Culture and Climate

Student Wellbeing

Student Success Goals



SLPS Strategic Values



Highly Effective
Educators and
Leaders



Authentic Family
and Community
Partnership



Equitable and
Multiple Sources
of Data



Joyful and
Engaged
Students



Personalized
Supports and
Innovative Pathways



College and
Career Ready
Critical Thinkers

Values Across Our Student Goals

Portrait of a Graduate



College & Career Ready

Change Agent

Critical Thinker

Communicator

Competent

Culturally Aware

Collaborator



Agenda



- Transportation Status
 - Key Performance Indicators
 - Lessons Learned
 - Opportunity
- Request For Proposal (RFP) Update
- Next Steps



Current Status of Transportation – Key Performance Indicators



Ridership

- Yellow bus – 8,276
- Alternative vendors – 2,651
- Metro Bus – 912
- Walkers – 3,062
- Out of attendance area – 2,416
- Opt-out - 770

On-Time Percentage

- AM – less than 15%
- PM – less than 15%



Lessons Learned with Current Transportation



- Multiple Vendors (19 Transportation Providers)
 - Safety and compliance concerns
 - Aging fleet and maintenance
 - Invoicing
 - Tracking ridership
- No Shows and Late Buses
 - Inefficiencies in current routes
- Inconsistent Communications With families
 - Call center maintained by temporary staff
 - Inadequate capacity to address and document family transportation concerns



From Lessons Learned to Opportunity

Short Term Strategy:

- Continue to utilize multiple vendors (19) to support transportation
- Resolving inefficiencies and monitor key performance indicators
 - Transportation task force
 - Transportation provider meetings
 - Implementing accountability measures such as liquidated damages

Long Term Opportunity:

- **Sustainable Solutions**
 - Multi-year agreement with transportation service provider
- **Enhance Operational Efficiency**
 - Build internal capacity to monitor key performance indicators
 - Community engagement
 - Technological innovation



Transportation Service RFP Timeline

- Transportation RFP Documents Released: **November 15, 2024**
- RFP Proposal Due Date: **December 16, 2024**
- Contract Award: **February 11, 2025**




Transportation Next Steps: Three (3) Years at a Glance

SY 24-25: Stabilizing

- Utilize multi-vendors to transport for 2024-25 SY
- Internalize routing and call center
- Reimagine transportation
 - 2025-26 SY Registration
 - Standard Operating Procedures and Protocols

SY '25-'26: Internalizing & Autonomy

- Building internal capacity
 - Routing Specialists, Transportation Specialists, Field/Compliance Supervisor, Administrative Assistant
 - Training
- Stakeholder and Community Engagements
- Monitoring of Key Performance Indicators (KPIs) and the implementation of transportation services



SY '26-'27: Operational Excellence & Continuous Improvement

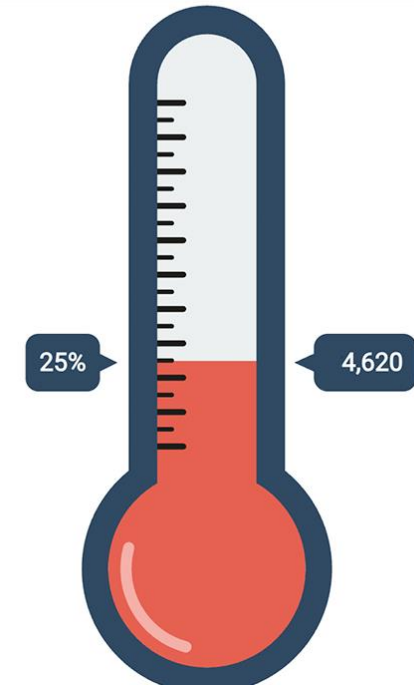
- Monitoring KPIs and continuous improvement efforts
- Reimagine Schools



Registration For 2025-26 SY



GOAL:18,587



- Registration Update:
 - Over 4,600 families (approximately 25%) have registered for the 2025-26 school year
 - On track to meet goal of 80% (over 14,500 students) to register for next year
 - "Thank You" letters sent out to families (new and returning)
- Early Registration Impact:
 - Receive priority transportation
 - Optimize and efficient routes
 - Smooth start for the 2025-26 school year





Thank You!

